

DO YOU NEED SOME HELP?

The district's Insurance Department staff is always available to assist you with your benefits questions and concerns. We are located in the Instructional Support Center (North), 10300 Jones Rd., Suite 335, phone, **(281) 897-3882**. Additional assistance with your plan selections may be received by contacting the following companies directly or by visiting the **Insurance Department website**. The website has links to each benefit plan administrator and their provider networks.

FOR ASSISTANCE

Benefit	Provider	Contact	Phone Number	Website or Email
CFISD Insurance Dept.	EE's Last Name A – K EE's Last Name L – Z	Laura Unger Robin Rubalcava	(281) 897-4138 (281) 897-4747	www.cfisd.net/ <i>Go to: Staff / HR / Insurance</i>
Medical	TRS-ActiveCare Plans BlueCross BlueShield	Customer Service	(866) 355-5999	www.bcbstx.com/trsactivecare
Prescription Drug	CVS Caremark			
Medical HMO (must reside in the service area)	Scott & White HMO	Customer Service	(800) 321-7947	https://trs.swhp.org
HSA (Health Savings Account)	Only available to those enrolling in: TRS-ActiveCare HD (all tiers of coverage)		(800) 357-6246	For HSA information: www.hsabank.com For enrollment procedures: http://www.cfisd.net/dept2/insur/egmi_savings.htm
Dental Insurance	Cigna PPO & DHMO	Audrey Ayers (Station & Ayers)	(281) 333-9792	audrey@yourbenefitstation.com
Discount Dental	MSofA Dent-All	Wes Ryan Customer Service	(281) 894-5080 (866)362-1517	wryaninsurance@hotmail.com
	QCD of America	Member Services	(800) 229-0304 ext. 170	www.qcdofamerica.com
Disability Insurance	Sun Life	Audrey Ayers Customer Service	(281) 333-9792 (800) 877-2701	audrey@yourbenefitstation.com
Cancer & Specified Disease Insurance	Humana	Lou Moore Customer Service	(281) 380-1488 (800) 845-7519	ritagmoore@yahoo.com
Basic Life & AD&D and Optional Life Insurance	Voya Financial	Jessica Demler (Assured Partners) Customer Service	(281) 810-4943 (877) 886-5050	Jessica.Demler@assuredpartners.com
Guardian Vision Insurance	Guardian Life Insurance	Reginald Lillie Customer Service	(281) 213-9663 (888) 600-1600	rlillieins@sbcglobal.net
Identity Protection	iLock 360	Customer Service	(855) 287-888	www.iLOCK360.com
Employee Assistance Program	Voya Financial / ComPsych	Customer Service	(877) 533-2363	www.guidanceresources.com
Tax-Deferred Investments	403(b) and 457 Plan	TCG Administrators	(800) 943-9179	www.region10rams.org